

Terms and conditions of Canberra Institute of Technology Hairdressing

CIT has new procedures being implemented in accordance with the COVID-19 ACT government health and safety guidelines all clients must adhere too. Should you have COVID-19 or flu like symptoms you will be refused service.

I am aware that the services I receive at **CIT Hairdressing** will be performed by students as part of their training.

1. As such, I acknowledge that
 - a. students performing services are not qualified hairdressers
 - b. students may require additional time to complete services
 - c. on occasion students may not be able to undertake all services as per my appointment
 - d. not all services will be always available, and that CIT reserves the right to vary my appointment if necessary. In such an instance, CIT will attempt to contact me beforehand when possible
 - e. I may not be able to rebook with the same student on a subsequent occasion
 - f. the service I have may be varied, in consultation, to suit the learning needs of the student
 - g. I will treat all staff and students with civility and respect in line with the Respect Equity and Diversity Framework

2. As a client of CIT Hairdressing, I undertake to
 - a. disclose any medical condition that may affect services or treatment
 - b. disclose any allergic reaction I have experienced in the past in relation to hair colour or other hairdressing chemicals and products
 - c. pay for all services in full prior to service being performed, unless alternative arrangements are made

3. I acknowledge that this is a training institution and that I am receiving services at a reduced rate. As such, I acknowledge that, while all due care is taken; CIT takes no responsibility for the finished result of any service.

4. If I am not satisfied with the finished result of my service, I have the option to rebook on a subsequent day provided I inform CIT within 3 days of service being completed. Payment for such service will be at the discretion of the Head of Department, Hair and Beauty.

5. I am aware that in addition to the scheduled fee for my service I will be charged the CIT Green Fee of \$3.00. This is part CIT's commitment to a sustainable future.

6. I acknowledge that I have read and understood this form and agree to abide by the terms and conditions contained herein.

7. I acknowledge that CIT retains signed waiver form for approx. 1 year, after which they are destroyed/shredded, and paper is recycled.

Signed: _____ Date _____

Name (printed): _____

Would you like to be contacted regarding special offers and new services? YES/NO

Email: _____

Telephone: _____