

UPDATE

CIT response to Novel Coronavirus (COVID-19)

Thursday 26 March 2020 - 4:00pm

COVID-19 STAFF UPDATE

As we begin to establish remote working arrangements, I want to encourage you to stay connected during this time. Maintaining our connections at multiple levels within our CIT network will help us work together to navigate this challenging environment.

I appreciate at your normal team level you may have already put in place informal mechanisms to stay connected (WhatsApp, Jabber, Slack etc.) which we want you to continue. As we progress working remotely we will be using Webex as our preferred platform where more structured meetings are required across the broader CIT network.

Webex Meetings

Webex Meetings is the preferred CIT collaboration platform for staff. Webex Meetings is a great video collaboration tool for your team and for connecting with other colleagues. We encourage you to experiment offsite if you haven't already.

Webex Meetings can be used on laptops, desktops (best with a headset and webcam), mobile and web links. We are advised by ACT Shared Services that with so much usage across the ACT Public Service there may be some disruptions.

Accessed via actgov.webex.com, for instructions [click here](#).

Accessed on your mobile device, for instructions [click here](#).

This and other information is also available for staff on the [CIT website](#).

Connecting with Students

While we all try to make sense of these difficult and unpredictable circumstances, the most important thing is to reassure our students that we are available to them. Please connect and communicate with your students by phone, email, eLearn messaging and Adobe Connect.

Please ensure that our students know that they do not need to engage in any formal learning or assessment at the moment, but CIT is here to support them. Information regarding general learning resources available through eLearn for any student (for engagement, not assessment) will be made available shortly.

Gungahlin and Tuggeranong Learning Centres Physically Closed

From today both the Gungahlin (attached to Gungahlin Library) and Tuggeranong Learning Centres will be physically closed and any visitors will be redirected to phone and online services and support. It is not expected that there will be any visitors as all students have been advised of the pause in classes up until the CIT Easter break.

Fyshwick, Bruce and Reid campuses to reduce physical provision of Student Services effective COB Friday.

Leanne Cover
Chief Executive Officer