

# INTERNATIONAL STUDENT SUPPORT SERVICES

## CIT INTERNATIONAL

### GENERAL ENQUIRIES

Phone: **(02) 6207 4662** | Email: **international@cit.edu.au**

International Student Advisors are located at Student Central at CIT Reid (Room A08) and CIT Bruce (Room C102) within the International office, Monday to Thursday, 9am to 4:30pm. Appointments are preferred. Not available for appointments on Fridays.

International Student Advisors can be contacted by phone or email.

Email: **ISAdvisors@cit.edu.au**

Phone: **Jackie Spellman (02) 6205 3524** | **Charlie Roussety (02) 6207 6984** | **Sally Waters (02) 6207 4890**

## CIT PASTORAL CARE OFFICER

Contact: **Belinda Wallis**, Acting Manager, International Pastoral Care

Phone: **(02) 6205 9628** | Email: **belinda.wallis@cit.edu.au**

## CITSA TEAM ON YOUR CAMPUS

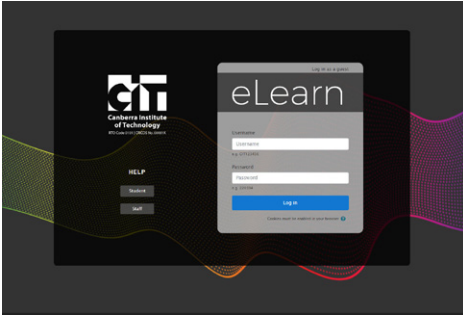
Canberra Institute of Technology Student Association (CITSA) provides independent help with student policies and issues, including:

- ▶ **Peer tutoring assistance**
- ▶ **Employment:** Job seeking, interview, resume/CV building skills
- ▶ **Accommodation:** Options, advice, your rights
- ▶ **Legal issues:** Access to free/low cost legal advice

Visit: **citsa.com.au**

Phone: **(02) 6207 3600**

 **International Students Canberra** (private Facebook group)

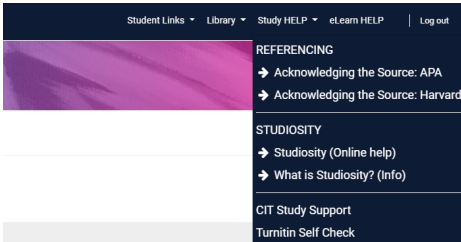


## CIT ELEARN ACCESS

Log into eLearn using your CIT number as your user name and your Date of Birth as a 6 digit number as your password to access all of your learning resources.

## STUDY ASSISTANCE

You can access online student assistance via eLearn from the Study HELP tab below. Explore TURNITIN and STUDIOSTY.



## TURNITIN SELF CHECK

**Avoid plagiarism.** Upload your assignments and receive an Originality Report that can assist you with ensuring you have referenced and used your own words in your assessments.

Watch an excellent video to find out how to **PARAPHRASE**:

- ▶ What not to do.
- ▶ What is ok to do.
- ▶ What to do.



Download our CIT Ellucian Go App, now from the App Store!

Ellucian Go helps you stay connected to CIT like never before. You will have access to your timetable, results, as well as great features that will make your CIT experience more effective and more efficient. Download the app today, it's free!

### To download on your IOS or Android device

1. Search for and download 'Ellucian GO' from the Google Play Store or Apple App Store.
2. Select 'Canberra Institute of Technology' from the school/university list within the app.
3. Use your CIT number (including the CIT) and PIN (as per eLearn or Self Service) to log into the app.

## Studiosity

Get unstuck right when you need help. 24/7 study help online with reports, writing, maths, economics and more.

This is a free service for all CIT students and can also be accessed through eLearn.



# GENERAL ACADEMIC SUPPORT TIMETABLE

General Academic Support timetables are available on the CIT website at: [cit.edu.au/studylearning\\_support](http://cit.edu.au/studylearning_support)

These sessions are free to all current CIT students during term times.

Drop-in to the Libraries at CIT Reid or CIT Bruce at a time listed when you need help. You may attend any session, at either of the CIT locations.

## Use the General Academic Support sessions to help you with:

- ▶ Reading, writing and communication skills
- ▶ Maths for your course, including using calculators
- ▶ Time management and understanding subject guides
- ▶ Strategies for editing and proofreading your own work
- ▶ Interpreting assessment or assignment questions, Studiosity feedback
- ▶ Presentation skills and using eLearn for your course.

## Use the Librarian Referencing sessions to help you with:

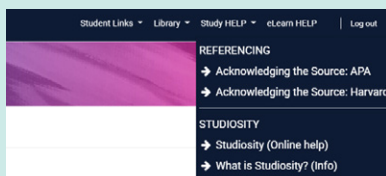
- ▶ How to avoid plagiarism by referencing your work correctly
- ▶ Note taking skills
- ▶ Research assistance and library orientations
- ▶ Accessing the computers after library hours.

## What if the library is closed when you want to study?

CIT offers after-hours computer access at CIT Reid Library, CIT Bruce and CIT Gungahlin. Just ask a CIT Librarian or complete a *Request for Access to Facilities* form on the CIT website: [cit.edu.au/forms](http://cit.edu.au/forms)

For more information, ask a CIT Librarian or CIT Student Services.

**REMEMBER:** General Academic support and the student support services are available on eLearn from here...



## Grammarly

An online writing assistant that reviews spelling, grammar, punctuation, clarity, engagement and delivery mistakes in real time. For more information, visit: [grammarly.com](https://www.grammarly.com)

## CIT COUNSELLING SERVICE

CIT students have access to a free and confidential counselling service.

Our counsellors specialise in helping you to enhance your study skills, reduce your exam anxiety, set goals and deal with any personal problems.

To make an appointment contact CIT Student Support on **(02) 6207 3290** between 9am and 5pm weekdays or email [citcounselling@cit.edu.au](mailto:citcounselling@cit.edu.au).

## CIT CAREER ADVISOR

CIT students have access to a dedicated career advisor.

One-on-one appointments and workshops are available for students interested in career information, study options or pathways to employment. CRICOS program advice is also available.

For an appointment, email [CIT.CareersAdvisers@cit.edu.au](mailto:CIT.CareersAdvisers@cit.edu.au).

## OVERSEAS STUDENT HEALTH COVER (OSHC) ESSENTIAL INFORMATION

Make sure you carry your current OSHC membership card and your CIT Student card with you **AT ALL TIMES**

Depending on your OSHC provider, CIT International Students can see a doctor at the University of Canberra Medical and Counselling Centre, without a fee (bulk or direct billing for Allianz Care cover) or a reimbursement of the fee (approximately \$37.00) after claiming from your OSHC.



University of Canberra Medical and Counselling Centre  
Building 1, Level B 1, Kirinari Street,  
Bruce ACT 2617  
Phone: (02) 6201 2351

Check if your OSHC policy includes emergency ambulance attendance costs when NOT transported to hospital, emergency ambulance attendance costs when transported to hospital, optical or dentistry.

For free medical advice 24 hours a day, 7 days a week, phone: **Healthdirect 1800 022 222**. For coughs, colds, sprains, rashes – your local pharmacist at a chemist may be able to help.

### Need a Doctor (GP) after hours?

Phone: **137 425** the National Home Doctor Service. International students will not be charged a fee for a home doctor with health cover from Allianz Care, Medibank or Bupa. Visit: [homedoctor.com.au](http://homedoctor.com.au)