



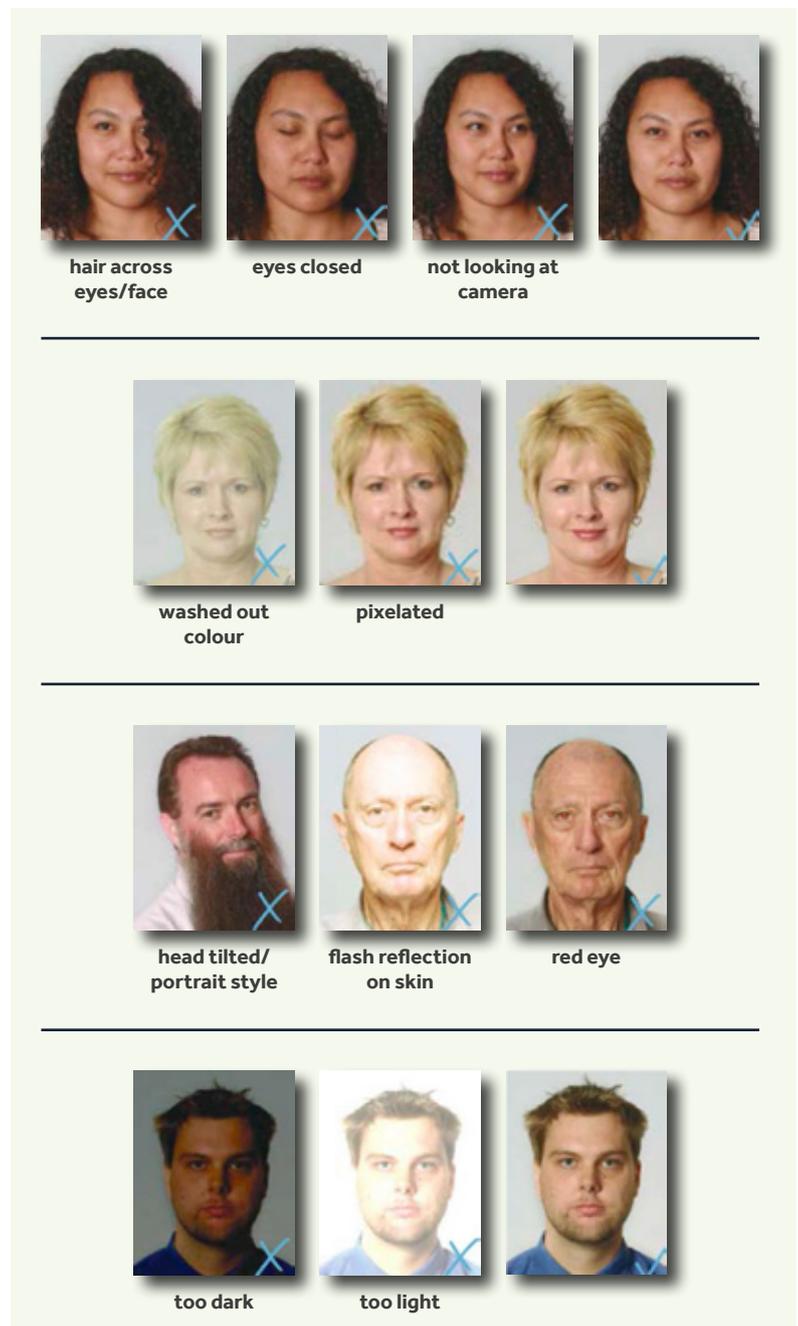
CITCard photo guidelines

The following guidelines will help you provide a suitable photograph and ensure that your application is not delayed by having to submit a new photo in the required format.

Note: You must upload a recent, high quality photo (colour) of yourself. Unacceptable photos will delay the processing of your application.

Requirements

- appropriate brightness and contrast showing your skin tones naturally
- clear and sharply focused image
- eyes open and clearly visible (nothing obscuring eyes or hair)
- face looking straight at the camera, not tilted sideways or up or down
- good quality colour
- .jpg/.jpeg file type
- no head coverings (except for religious purposes)
- no red eye
- no reflections on glasses or face
- plain, light-coloured background (e.g. cream, pale blue or white)
- shoulders square-on (not looking over your shoulder)
- show the edges of your face (hair out of face)
- show your head and top of shoulders close up
- uniform lighting (no shadows across or behind the face)



Head coverings

The photograph must show you without any hat or other head covering.

If you wear a head covering for religious reasons, we will accept a photograph of you wearing it, but your facial features from the bottom of your chin to the top of your forehead, and both edges of your face, must be clearly shown.



sunglasses
on head



wearing a hat



full face
not visible



face edges
not visible



Glasses

It is preferable that you do not wear your glasses in your CITCard photo.

If you do choose to wear glasses:

- must show your eyes clearly
- no flash reflection off the glasses
- lenses should not be tinted
- frames should not cover any part of your eyes.



lenses
too dark



flash reflection
on lenses



frames
covering eyes

