

CM2018/5150

Portfolio/s: Vocational Education and Skills

ISSUE: CIT Campus Renewal

Talking points:

- Campus Renewal is a key driver in the aspirations of the CIT Strategic Compass 2020 and will ensure that CIT is able to meet the evolving needs and expectations of modern learners, including the development of contemporary teaching and learning facilities and practices that reflect the digitalisation of teaching, learning and work environments.
- The 2018-19 Budget allocated \$1 million to CIT to commence planning work on the redevelopment of the Reid campus. CIT has engaged the consulting firm, [REDACTED], to prepare a functional brief and business case. The funding will also allow CIT to undertake site master planning and prepare a concept design to consolidate the Reid campus into a multi-storey building.
- The redevelopment of the Reid campus is in line with CIT's long term plan to progressively upgrade its campuses, reduce its environmental footprint and ensure it is not weighed down with the costs of maintaining an asset base that it no longer needs for the effective delivery of quality teaching and learning.
- Benefits of redeveloping the CIT Reid campus include:
 - allowing CIT to establish a modern student-centric campus and a collaborative environment with functional and stimulating teaching spaces that support innovative teaching practices;
 - creation of new flexible teaching spaces that will allow CIT to easily adapt to changing teaching techniques, new technologies and accommodate new courses; and
 - significantly reducing the footprint of the current CIT Reid campus which could facilitate [REDACTED] to establish a university campus in the city east education precinct alongside the CIT Reid campus.

Cleared as complete and accurate: 16/11/2018
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Lead Directorate: Chief Minister, Treasury and Economic Development

TRIM Ref: CM2018/5150

Background Information – may not be suitable for public disclosure

- The current spread of course delivery across many campuses is impacting on CIT's operational and financial efficiency and its ability to attract and retain students.
- Campus modernisation seeks to address this by consolidating activities, reducing the built footprint and expanding campus opportunities which should improve operational efficiency and financial sustainability by reducing recurrent operational and maintenance costs.
- The ACT Government has appointed a CIT Campus Modernisation Sub-committee to commence planning and provide advice.
- Membership of the subcommittee includes the Under Treasurer, a delegate of the Director-General, Environment, Planning and Sustainable Development Directorate (EPSDD), the CIT Board Chair and CIT CEO. The sub-committee reports to the CIT Board.

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Portfolio/s: Vocational Education and Skills**ISSUE:** CIT Woden Campus**Talking points:**

- The Woden CIT campus buildings have passed their useful life and no longer meet the needs as an educational facility. CIT relocated the majority of courses from the Woden campus during 2015 and 2016 and most of the buildings are vacant.
- CIT's Music Program was relocated from the Woden campus to the Reid campus earlier this year. CIT removed all equipment from Woden in the first week of November. CIT is working with ACT Property Group to formally transfer the property and this is expected to occur before the end of 2018.
- Despite CIT no longer having a formal teaching presence at Woden, CIT students will continue to be trained at multiple workplaces throughout the Woden Valley, particularly at the Canberra Hospital.
- Due to the existence of remnant friable asbestos material in wall cavities and voids the buildings cannot be upgraded. The buildings were remediated in 1988 with the majority of the asbestos removed and the roofs were replaced.
- The Woden site is an ideal urban renewal opportunity due to its proximity to the Canberra Hospital and town centre. The site will retain its current community facility zoning and will provide the Woden Valley community with an ideal opportunity to expand its range community facilities.
- The ACT Government has no current plans for the reuse of the site. EPSDD will undertake initial site investigations and will engage the community regarding the future use of the site.
- The main hall continues to be occupied by the [REDACTED] who are on a month to month lease arrangement. The hall was recently temporarily unavailable due safety concerns arising from the power supply to the building being vandalised.

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Background Information – may not be suitable for public disclosure

- The CIT Media, Music and Sound Department delivers four qualifications aimed at music performance and sound production. These programs moved to Reid in July 2018.
- Sound and music facilities at the CIT Woden campus included a performance venue, recording studios and an audio lab.
- Modern, quality learning spaces and facilities were established at CIT Reid and CIT Bruce for some program areas that were moved from CIT Woden in 2016.
- These new facilities includes a state of the art nursing facility and new aged care and disability training environments that replicate real work settings at CIT Bruce, upgrades made possible with a \$1.8 million funding boost from the ACT Budget 2015-16.

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Portfolio/s: Vocational Education and Skills

ISSUE: CIT Cyber Security Training

Talking points:

- CIT has been at the forefront of developing vocational cyber security training for over three years and has successfully developed the Graduate Certificate in Networking and Cyber Security (10198NAT) to upskill existing information and communications technology (ICT) professionals into cyber security networking skills.
- CIT has also formed a partnership with [REDACTED] and is part of the broad technology and future education network from each state (excluding [REDACTED] and [REDACTED] to deliver the newly accredited Victorian qualification Certificate IV in Cyber Security in 2018.
- In Semester 2 2018 CIT is delivering the Certificate IV in Cyber Security to 139 new and continuing students. Applications and enrolments are still being taken.
- CIT is continuing to deliver the Graduate Certificate in Networking and Cyber Security in Semester 2 2018, and has 33 continuing and new students.
- To assist in growth, retention and completions of student numbers, CIT has piloted a virtual mentoring program which commenced in August 2018. The program, beginning with the Graduate Certificate in Networking and Cyber Security, sees industry based cyber experts mentoring CIT students. Currently 16 students (two groups of eight) are undertaking the program.
- The Certificate IV will be delivered in a work integrated model - using internships models with industry employers for the building of a portfolio of relevant cyber skills.
- CIT has engaged with [REDACTED] to utilise the [REDACTED] cyber range for delivery of cyber security programs. This infrastructure is available for CIT to access from the Reid campus. CIT and [REDACTED] are currently investigating physical connections.

Cleared as complete and accurate: 20/11/2018
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- CIT has successfully secured in partnership with [REDACTED], [REDACTED], [REDACTED] an [REDACTED] grant to develop and deliver a training Security Operations Centre (SOC). The total value of the project is \$1.1 million. The grant is valued at \$547,000.
- Minister Gentleman will launch the SOC on 19 November 2018 on behalf of the ACT Government at Reid Campus, CIT.
- CIT will continue to work with industry and [REDACTED] (the [REDACTED] [REDACTED]) to build models that meet the emerging industry needs and employability requirements.
- 11 CIT Cyber Security students across the Certificate IV and Graduate Certificate have travelled to Singapore on a VET Outbound Mobility program, with corporate partner, [REDACTED] and have presented to the CIT CEO and Board Chair the results of the program.
- The ACT government has committed \$700,000 co-funding for the SOC and resource development.

Key Information

- Australia's first national skills-based cyber security Certificate and Advanced Diploma level qualifications, being delivered by TAFEs across the country in 2018, were launched by the Minister for Law Enforcement and Cybersecurity, Angus Taylor MP, and the Assistant Minister for Vocational Education and Skills, Karen Andrews MP on 25 January 2018.
- CIT has aligned delivery of the Advanced Diploma with [REDACTED] and [REDACTED] and will deliver the new curriculum in Semester 2 2019. This 12 month lead time will allow for a flexible delivery model and contemporary collaborative resource development.
- [REDACTED] has revised the skills shortage from 11,000 to 24,000 people in cyber security, this is expected by 2024. Australia is expecting a workforce of 27,000 by 2026.
- Australia has the opportunity to lead the world in cyber security according to the [REDACTED].
- Worldwide malicious cyber security activities are driving a dramatic increase in demand for cyber security solutions, particularly in the Indo-Pacific region. The Australian cyber security industry is forecast to almost triple in size, with revenue soaring to at least A\$6 billion by 2026 from just over A\$2 billion to date.

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Background Information

- In 2016 CIT became a foundation member of the [REDACTED]. This network was implemented to provide a common ground where higher education providers and industry could network and discuss the emerging training and education needs of Australian and Canberra businesses.
- In 2017 the [REDACTED] was asked to form the basis of the Canberra Node of the [REDACTED]. The ACT was the second node to be announced due to the work already having been done on the cyber security ecosystem and that Canberra is the seat of government which is showing strong leadership in the development of Cyber security for Australia. The Canberra Node is considered the first operational node within Australia.
- CIT is one of four tertiary education providers to be included in the Node with [REDACTED], [REDACTED] and the [REDACTED]. This is testament to CIT's history for developing skills training solutions, ability to work with industry and ability to partner with both the [REDACTED] and [REDACTED] in this sector.

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Portfolio/s: Vocational Education and Skills

ISSUE: CIT [REDACTED]

Talking Points

- CIT conducted the [REDACTED] from 2009 to 31 December 2016.
- CIT then transitioned to the [REDACTED] in January 2017 and undertook a risk assessment of the program which recommended decreasing class sizes from 40 to 50 to 25 clients per instructor.
- The majority of members are happy with class sizes of 25 but 12.5 per cent of the [REDACTED] members wished to have class sizes of 40 to 50.
- Changes to class sizes were made due to Workplace Health and Safety (WHS) requirements. To ensure safety, increased supervision with lower ratio of participants to instructors was required.
- Smaller class sizes also increased the physical space to allow for special programming for clients of moderate to high risk.
- CIT Fit & Well has increased the number of [REDACTED] classes, as well as introducing additional new classes to their members, including: [REDACTED].
- CIT is the only provider which continues to offer a program similar to [REDACTED] which ceased in 2016.
- CIT acknowledges and supports the importance of social interaction for senior members. Additional support to members has been implemented with added social events, name badges and space provided for morning teas.

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Key Information

- CIT Fit & Well membership costs \$245.00 per year (inclusive of all classes), or \$5.00 per casual visit to [REDACTED]/classes.
- Client safety and WHS are the most important considerations for the [REDACTED]. Risk of incident for people of moderate to high risk increases dramatically with larger class sizes. Trips and falls are common for this age group and therefore exercise needs to be prescribed, safe and well-monitored.
- CIT Fit & Well classes and programs, including the [REDACTED], provide underlying support to Canberra's health and wellbeing system, by offering health related classes for people with specific conditions. Currently CIT Fit & Well has established strong stakeholder/industry relationships with the [REDACTED] and [REDACTED] and [REDACTED] with an established referral system.

Background Information – may not be suitable for public disclosure

- CIT Fit & Well implemented changes to classes in January 2017 and received a letter from [REDACTED] on behalf of a small delegation of [REDACTED] members (approximately 6 members), outlining concerns regarding the reduction of participants in classes. It should be noted that in response to [REDACTED] letter, a number of [REDACTED] members emailed very positive feedback, commending CIT for the [REDACTED] and new class size.
- [REDACTED] sent a copy of the letter to Minister Gordon Ramsay. CIT drafted a letter on behalf of the Minister, responding to [REDACTED], and also referred the matter to Minister Meegan Fitzharris.
- CIT Fit and Well conducted a meeting on 14 August 2017 between [REDACTED] members, Sport & Fitness Head of Department (HOD), CIT Fit & Well Manager, Health, Community & Science (HCS) Director and the CIT WHS Advisor. The meeting highlighted risk assessment findings on best practice for [REDACTED]. For client safety and to reduce risk, classes would stay at 20 to 25 participants. A representative from Minister Fitzharris's office was scheduled to attend this meeting but was unable to attend due to a last minute conflict. The Ministers' office was kept well informed of the outcomes of the meeting.
- At the meeting, it was agreed that CIT would conduct a survey of all [REDACTED] members. The survey was jointly created by members and CIT Fit & Well Manager. CIT Fit & Well received 97 responses from the 120 (approx.) [REDACTED] members, with only 12.5% wishing to increase the size of classes to the original size of 40 to 50 participants.

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- A second meeting was held on 10 October 2017 between [REDACTED] members, Sport & Fitness HOD, CIT Fit & Well Manager and HCS Director. At this meeting the survey results were presented to [REDACTED] members. All parties appeared to be happy with the outcomes.
- On 1 March 2018, Mr James Dunstan, Director of CIT Health, Community & Science received a letter from [REDACTED] in which she expressed her concerns about the [REDACTED], specifically the reduction in class sizes. Mr Dunstan responded to [REDACTED] on 4 June 2018.
- On 26 July 2018, Mr Dunstan spoke with [REDACTED]. She spoke about the need for increased government awareness and funding for opportunities for elderly in Canberra. [REDACTED] asked for CIT to provide more professional name badges for participants which CIT has actioned. She suggested further meetings which CIT has agreed to arrange and make open to all participants of the program. [REDACTED] expressed a desire to increase class sizes but understood the decision to keep smaller capped groups is based on the safety for all participants. [REDACTED] was happy with the conversation and thanked CIT for providing a service to the elderly in Canberra.
- CIT Fit & Well held a meeting open to all [REDACTED] members on 22 August 2018. The purpose of the meeting was to look at: the way programs are currently being run at CIT Fit & Well, suggestions from members for future programs as well as any issues members might have with current programs. A presentation on the new booking system was also made, and members were given the opportunity to discuss any other relevant issues. The meeting was a great success and provided a good forum for members to discuss any concerns, to share their positive experiences of the program and to suggest possible improvements. At the meeting it was decided that another survey would be conducted. Minutes of the meeting were circulated to all members. In this correspondence, members were asked for suggestions for survey questions and it was proposed that the next all members meeting would be held in late November. Subsequent to this meeting new name badges have been ordered, coffee vouchers for members have been created and another nutrition session, focussing on food labels, has been made available to all members.
- An email was received from [REDACTED] on 24 August 2018, addressed to Mr Dunstan, Director of CIT Health, Community & Science which read in part:

"Whilst there may not always be agreement on opinions and issues, I see this as a wonderful opportunity for us to progress forward. With all involved remaining open to issues and sometimes concerns; it is hoped that the Bruce CIT Fit & Well HH programme can continue to forge ahead in such a way that shows the way forward for the rest of Canberra supporting similar programmes for older Canberrans wishing to maintain social connections in a fitness and wellbeing setting. It was great to see such positive moves like the proposed changes to the booking system, which may well lead further toward an example of best practice to others."

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