

Student support services across CIT include the following:

	<p>Academic needs</p> <ul style="list-style-type: none">➤ Program and Careers Advice➤ Academic support to assist in development of study skills➤ Peer tutoring➤ Teachers who recognise the challenges of learners returning to a training environment.➤ Clarification of expectations (CIT course, assessments, behaviour at CIT, etc.)➤ Basic technology tutoring➤ Availability of part-time or full time loads, face to face delivery options or online➤ Qualifications that can be managed ideally over a longer period of time if required➤ Training linked to realistic employment options➤ CIT Study Support at CIT Bruce and CIT Woden	<p>Psychological needs</p> <ul style="list-style-type: none">➤ Counselling for personal or study matters➤ Psychological support➤ Referral for specialist support➤ Equity support and advocacy➤ Liaison and advocacy with teaching areas for students with mental health issues or other concerns	<p>Physical/financial</p> <ul style="list-style-type: none">➤ Availability of computer labs and technology➤ Fee assistance, in addition to concessions, for some Centrelink recipients➤ Referral to CITSA or possible financial, transportation, clothing, food support for (at the very least) the duration of the course➤ Liaison with medical services as required➤ CIT sites close to bus stops➤ Job seeking skills if required (help with preparation of resumes and practise with interviews)➤ Coffee shops and canteens➤ CITSA provides activities and advocacy for students	
<p>Students with a disability</p> <ul style="list-style-type: none">➤ Reasonable adjustments➤ A mix of assessment modes that allow students to use their strengths or abilities (not highlight their disability)➤ Mentoring, organisational support, reassurance/clarification of task➤ Issue of whether to disclose or not and impact on teachers/peers➤ Involvement of an advocate/case worker as required➤ The option to withdraw and try again later if things are not going well	<p>Indigenous students</p> <ul style="list-style-type: none">➤ Yurauna Centre - a multi-functional community focussed centre with Aboriginal staff➤ Student BBQ - provided by CIT student services➤ Referrals to other support services within CIT and the ACT region➤ Equity issues➤ Advocacy and mediation➤ Scholarships / Fee assistance➤ Academic and tutorial support➤ Literacy and Numeracy Assessments➤ Enrolment procedures support➤ Study assistance➤ Time management assistance➤ Negotiated places➤ Transition programs	<p>Long term unemployed & youth</p> <ul style="list-style-type: none">➤ Programs to transition from disengagement from work & study to engagement.➤ Key pathways identified➤ Mainstream engagement: Respect (no indication that they are a special group➤ Encouragement to develop core skills in a non-judgemental environment➤ An appropriate sense of collegiality and belonging in the learning environment	<p>Migrant/refugee</p> <ul style="list-style-type: none">➤ Explanation of the educational culture➤ Explanation of the purpose and methods of preparing various written and oral assignments according to Australian and academic conventions➤ Job seeking skills if required (help with preparation of resumes and practise with interviews)➤ Links with community organisation such as:<ul style="list-style-type: none">○ Companion House○ MYS for migrant youth under 25 years of age Canberra Refugee Support○ MARSS Migrant and Refugee Settlement Services	